



November 13, 2006

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 Twelfth St. S.W.
Washington, D.C. 20554

**RE: Hawaiian Telcom Services Company, Inc. Hearing Aid Compatibility
Compliance Report, WT Docket No. 01-309**

Dear Ms. Dortch:

Pursuant to the Commission's Hearing Aid Compatibility Report and Order in WT Docket No. 01-309 (rel. August 14, 2003), and its Order on Reconsideration and Further Notice of Proposed Rulemaking in WT Docket No. 01-309 (rel. June 21, 2005), Hawaiian Telcom Services Company, Inc. ("HTSC") hereby submits the following report related to the Hearing Aid Compatibility ("HAC") of its wireless handsets.

HTSC currently provides service to customers via the CDMA air interface using handsets manufactured by LG, UTStarcom, Audiovox, Sanyo, Nokia, Samsung, and Kyocera.

1) Digital wireless phones tested:

HTSC relies on handset manufacturers to test handsets for compliance with the ANSI C63.19 standard. HTSC does not conduct independent tests of handsets to ensure compliance with the compatibility standard.

2) Laboratory used:

See response to item #1.

3) Test results for each phone tested:

See response to item #1.

**4) Identification of compliant phone models and ratings according to ANSI
C63.19:**

HTSC currently offers seven handsets with lower RF emissions: the Kyocera KX1 Soho, Kyocera KX5 Slider Remix, LG 125, Nokia 6165, Sanyo 2400, UTStarcom 7000, and the UTStarcom 7025.

5) Status of product labeling:

HTSC relies on handset manufacturers to label all products prior to delivery.

6) Outreach efforts:

HTSC provides information of its HAC phones on its wireless product website so customers will be able to identify them before they visit a Hawaiian Telcom retail store.

HTSC also provides information related to the hearing aid compatibility of particular handsets via the Hawaiian Telcom retail outlets that offers a 14-day trial period/return policy so customers can select a HAC phone and test it during the period. If the phone does not adequately work with the customer's hearing aid or device, the customer may return the phone within 14 days and purchase another HAC phone.

7) Retail availability of compliant phones:

HTSC's hearing aid compatible phone offerings are currently stocked. If a phone is not available the phone can be back-ordered for the customer or a similar HAC handset can be offered.

8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones:

Please see individual manufacturers' reports for information.

9) Activities related to ANSI C63.19/other standards work:

HTSC is not involved in activities related to standards work.

10) Number of compliant and non-compliant phone models offered:

HTSC offers the following 9 non-compliant and 7 compliant handsets:

Non-Complaint Phones:

Audiovox 8912
Kyocera K493 Energi
Kyocera SE44 Slider
LG 225
Nokia 2125
Nokia 6225
Samsung A660
Samsung A820
UTStarcom 6700

Complaint Phones:

Kyocera KX1 Soho
Kyocera KX5 Slider Remix
LG125
Nokia 6165
Sanyo 2400
UTStarcom 7000
UTStarcom 7025

HTSC plans to offer its customers additional compliant handsets in the future.



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11) Ongoing efforts for interoperability testing with hearing aid devices:

HTSC does not plan to do any testing of phones and will rely on the certifications from the manufacturers that phones meet FCC regulations.

Please contact the Hawaiian Telcom Regulatory Affairs Team at (808) 546-7185 or e-mail cory.chun@hawaiiantel.com for any questions regarding this report.

Very Truly Yours,



Laura Y. Otsuka
Senior Manager-Regulatory Affairs

